



## Flexible NBN Compatible Alarm Solutions

### Local alarm support you can trust

When you transition to the NBN network your landline alarm system will need to be rewired or upgraded to be compatible with the NBN system.

The NBNCo info page advises consumers to contact their alarm system provider **before** arranging NBN phone/internet service to ensure compatible security system requirements are adequately addressed.

### Things you should know

**Buyer beware!** It has become apparent that recommendations to customers to upgrade to the NBN system service provider's direct wireless alarm units limits customer's freedom of choice and protection during connection outages.

These systems are only compatible with the NBN service provider's alarm monitoring station and are unable to be reprogrammed if you wish to change to another alarm monitoring provider.

**This causes you two problems:**

1. If you want to change service provider for your NBN/Phone service and you have a direct wireless monitored alarm system you will need to change the direct wireless unit as it will not be compatible to any other monitoring company.
2. The NBN Service provider installs single sim direct wireless units that should there be any faults or downtime in their towers it deems the alarm system inactive and their clients alarms will not be monitored during the outage.

### Our Solutions

1. **Port Stephens Security** install state of the art **Dual Sim Card Direct Wireless Alarm** units that automatically switch to a second wireless provider during outages, keeping you covered at all times.
2. You can simply have your existing system re-wired to suit.

Our helpful friendly technicians are happy to discuss your solutions at an inspection.

Contact us to discuss your options

**(02) 4982 2511**